

Vulnerable Populations

Goal Sponsor: *Commissioner Lucey* | Goal Champion: *Kate Thomas* | Goal Lead: *Kim Schweickert*
Goal Team Members: *Lori Fralick, Catrina Peters, Joe Ingraham, Terri Schultz, Jennifer Rains, Megan Sizelove*

Identify and triage the most vulnerable population as identified by community need and work together cross-departmentally and regionally to provide adequate resources and support.

Accomplishment #1: Northern Nevada Adult Mental Health Services Campus

- Completed renovation of 2 of 3 Hope First Cottages in December 2018 – Crossroads Women’s Expansion
- November 13, 2018 – State of Nevada Board Of Examiners approved lease of 12 buildings on the State of Nevada’s NNAMHS campus to Washoe County
- Implemented collaboration with several different County departments, working together for the common goal of improving services to the homeless populations in our community via the NNAMHS project and Community Homelessness Advisory Board
- Planning has begun and timelines are being created for the movement of the families, women and post-partum homeless populations from the Community Assistance Center to the NNAMHS campus in 2019

Accomplishment #2: Expanded Senior Services

- Opened the TADS (Temporary Assistance for Displaced Seniors) home in 2016 and remodeled it through community donations in 2018
- Added monthly distribution of pet food for seniors & two free vaccination and microchip clinics for seniors
- Opened the Incline Community Center targeted to seniors in need. The center will host senior and community activities helping remove isolation and service access barriers
- Opened a new Senior meal site in Spanish Springs

Accomplishment #3: Crossroads and Sober 24

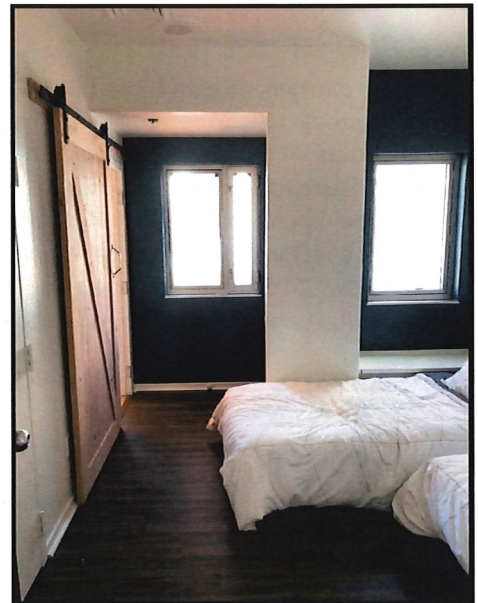
- In partnership with Grace Church, Crossroads program was able to open the Hope house in 2017 which expanded services to include women and children. In 2018 they Hope First Cottages were remodeled and when full will house 24 more women and children in a sober living environment
- Crossroads continues to provide case management, housing, therapeutic services to men and women in our community that are fighting addiction. This program has shown great success, with many graduates maintaining sobriety even after graduation
- Sober 24 continues to be a great partnership between Human Services Agency, DAS and The Court’s providing testing and supportive services to combat the substance abuse issues in the community

Changes to the Goal in FY20:

The Vulnerable Population original goal for increasing bridge and affordable housing was focused on the Sage Street housing project. The goal has since been modified to remove the specific project and keep it general for any housing opportunities and partnerships. The goal of increasing community case managers still remains but has shifted to the introduction of a collaborative case management system will help increase case management service provision to the citizens of our community while the team works towards increasing the number.

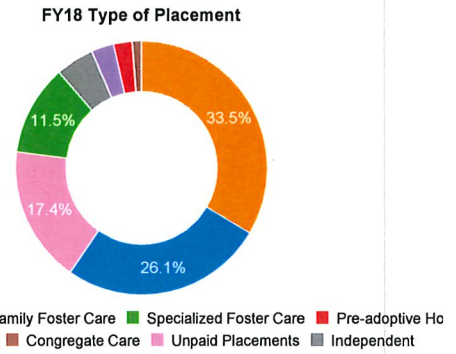
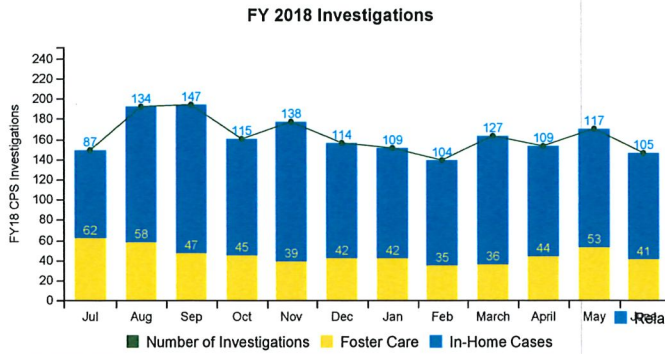
FY19 & 20 Focus:

1. Increase bridge and affordable housing capacity in Washoe County
2. Ensure case management levels are within established standard caseload guidelines
3. Identify and implement solutions to address substance abuse in Washoe County
4. Expand programing for vulnerable populations at the NNAMHS campus in partnership with the State of Nevada



Washoe County, NV

Human Services Agency KPI Visualizations



Top 3 Reasons for Homelessness for Family Shelter Clients

- Housing Affordability
- Employment
- Domestic Violence

82% of children in Family Shelter are age 5 and under

